

## **INTEGRATED MANAGEMENT SYSTEM POLICY** **(ISO 9001 - ISO 14001 - ISO 45001 – ISO 50001)**

Ensuring that our company, which is the leader and pioneering organization of the sector, complies with the conditions of the companies it is a member of, national and international standards and legal requirements, and thus ensuring the safe operation of the processes, and the continuous development of the Integrated Management System by following the new published rules.

### **ISO 9001 Quality Management System**

- ✓ Ensuring continuous customer satisfaction by meeting customer requests at the best level in terms of quality - reliability - cost – time.
- ✓ Timely follow-up and implementation of innovations and developments in our sector and continuous improvement of our performance in this direction.
- ✓ Ensuring that our employees are productive by expanding training activities for all personnel and supporting their continuous development.
- ✓ To manage our resources effectively, in a planned and systematic way and to ensure their continuous improvement.
- ✓ Continuing our planned investments in order to increase our service capacity and diversity, to increase our quality level and to ensure its sustainability.
- ✓ It is essential to ensure the continuous effectiveness of our quality by minimizing mistakes, and to increase the competitive power of our company by working for systematic and continuous improvement.

### **ISO 14001: Environmental Management System**

- ✓ To ensure that the polluting wastes that may arise as a result of its activities are in the minimum amount, that no waste harmful to the environment is left unchecked, and that the wastes are disposed of in defined and appropriate areas.
- ✓ To take all kinds of measures that will reduce the pollution effect to zero, to control and to encourage regulatory activities.
- ✓ With the awareness that all the works carried out have an impact on the environment, not to compromise on the principles of a clean environment, healthy people, efficient work, and quality products.
- ✓ To achieve the goal of ‘Zero Environmental Pollution’ by conducting waste reduction, reuse, collection at source, recycling and recovery processes and thus contributing to the correct and efficient use of our natural resources.
- ✓ To implement the preventive actions foreseen in every situation that will cause environmental pollution.
- ✓ In line with all these principles, it aims at the development and sustainability of the Environmental Management System.

### **ISO 45001 – Occupational Health and Safety Management System**

- ✓ To prioritize the health and safety of our personnel working in all our activities, to ensure compliance with health and safety rules through trainings, to increase OHS awareness with individual responsibilities of employees.
- ✓ To establish the necessary communication channels between the employees and the management in order to take measures to minimize the risks that may arise in terms of OHS and to eliminate these risks, and to keep these channels open all the time.
- ✓ To prevent diseases by making periodic health checks of employees.
- ✓ To evaluate the performance of the management and to constantly update the system in order to prevent injuries and health deteriorations with a participatory approach and to continuously improve OHS management and OHS performance.
- ✓ To minimize the risks by taking the opinions and suggestions of the employees in the analysis of the situations that pose a risk in terms of OHS during our activities, to provide our employees with safe environments, to reach the goal of ‘Zero Accident’ to develop systems in line with this goal.

### **ISO 50001 Energy Management System**

- ✓ Ensuring effective energy use without compromising from any of our processes by using existing energy resources correctly and efficiently with the participation and support of all our employees and continuously improving and monitoring energy performance in parallel with our "Sustainable Living" approach.
- ✓ Using projects and methods that will reduce energy consumption unit costs and increase efficiency in order to prevent disruption of processes due to the increase in energy consumption.
- ✓ Complying with national and international regulations and laws, mandatory standards and other requirements, reducing energy consumption unit costs by adapting efficient energy low working cost technologies with existing successful applications, and protecting energy resources by eliminating energy consumption arising from inefficiencies that may occur.
- ✓ Organizing the necessary training programs to develop awareness about energy, and providing all kinds of information, documents and resources necessary for these activities, supporting the habits of using energy efficiently.
- ✓ Making energy-efficient choices in the purchases of all products, equipment and services that affect the energy performance and carrying out/choosing designs that would improve the energy performance.
- ✓ By integrating the energy management system into all corporate management systems with its continuous development strategy, continuously reviewing and improving the application.

The Integrated Management System has been established in the light of the policies determined by the Senior Management and receives the full support of the Senior Management. To participate in the trainings with maximum sensitivity and to have the awareness of “Quality – Environment – Energy – Occupational Health and Safety”, supporting our company’s existing waste management practices, it is the responsibility of all our employees who join our team to contribute to the transformation of the “Quality - Environment - Energy Occupational Health and Safety” consciousness into social consciousness.

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